

Warranty Statement

LIMITED WARRANTY For Valve Regulated Lead Acid Batteries used in Staco Three Phase UNINTERRUPTIBLE POWER SUPPLY PRODUCTS
This Warranty, given ONLY to purchasers buying for commercial / industrial use in the ordinary course of purchaser's business: USA & Canada

ONE-YEAR GUARANTEE:

Staco Energy Products, Co. guarantees to the original end user that Valve Regulated Lead Acid (VRLA) Batteries will be free of defects in material and workmanship for one (1) year from date of shipment from Staco Energy Products, Co., provided that commissioning of the UPS takes place within six (6) months of the shipment of the system. Staco must be notified immediately upon suspicion of any possible defects and be given the authority to inspect any questionable sites. If Staco determines the batteries to be defective due to material, or workmanship, it will repair or replace them, at its option, FOB factory without charge.

TEN-YEAR PRO-RATED WARRANTY:

Staco further warrants a service life of ten-years to the original end user of the VRLA batteries when used in a float application in accordance with the battery manufacturer's storage, handling, installation and maintenance procedure as outlined in the battery manufacturer's VRLA Field Service Manual, provided that commissioning of the UPS takes place within six (6) months of the shipment of the system. Service life is defined as the battery's ability to deliver at least 80% of its original rated capacity for 10 years after date of shipment.

If Staco finds that the batteries have not satisfied this 10-year pro-rated warranty, Staco will repair or replace the batteries, at its option, FOB factory on a pro-rated basis.

The procedure for implementation of this warranty by the original user is:

- a) The customer (original user) will issue a purchase order (PO) to Staco Energy Products Co. for the replacement of the batteries.
- b) Staco Energy Products Co. will notify the customer (original user) of shipping instructions for the return of the batteries for analysis.
- c) The battery manufacturer will analyze the returned batteries and issue a written report within two (2) to three (3) days of receiving the batteries.
- d) Any warranted battery credit will be pro-rated and applied to the customer's (original user) Staco Energy Products Co. account.

The above one-year guarantee and ten-year warranty applies to equipment installed within the continental United States.

GENERAL OPERATING & WARRANTY CONDITIONS:

1. Charging Float Voltage 2.25 to 2.30V.P.C.
2. Temperature:
 - A. Average annual ambient temperature shall not exceed 77°F.
 - B. Cell temperature shall not exceed 92°F for more than 30 days annually.
3. The vent caps have not been tampered with or removed.
4. The batteries have not been contaminated by any foreign matter.
5. Warranty does not apply to broken containers, covers or terminals of batteries that have been frozen or damaged due to neglect or abuse such as fire, flooding, explosives or any acts of nature.
6. Registration, installation and periodic inspection reports are to be maintained by the end user and made available to Staco Energy Products Co. on request to support any warranty adjustment claim.
7. All batteries should be recharged immediately following a discharge. However, a maximum period of 72 hours is permissible if low voltage cut-off is used in the circuit. Batteries left in a discharge state run the risk of permanent damage.
8. All maintenance functions have been performed in accordance to battery manufacturer's recommendations.

NOTE: ALL BATTERIES ARE RATED TO GIVE 95% CAPACITY UPON SHIPMENT UNLESS 100% CAPACITIES ARE SPECIFIED BY CUSTOMER. THESE BATTERIES WILL REACH 100% RATED CAPACITY AFTER A MINIMUM OF 6 MONTHS FLOAT SERVICE.
THE END USER IS RESPONSIBLE FOR SHIPPING COST AND REPLACEMENT LABOR AND TRAVEL EXPENSE OF ALL WARRANTY REPLACEMENTS.

Any technical advice furnished before or after the sale with regard to use, application, or service of this equipment is furnished without charge and represents Staco's best judgment under the circumstances, but should be used at the recipients sole risk.

THE BATTERY WARRANTY IS EXPRESSLY IN LIEU OF, AND THERE ARE NO OTHER EXPRESSED OR IMPLIED GUARANTEES OR WARRANTIES INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PURPOSE THAT RELATE TO THE PRODUCTS REFERRED TO HEREIN. IN NO EVENT WILL CHLORIDE BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES THAT MAY RESULT FROM THE USE OF THESE PRODUCTS. STACO NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OR RESALE OF SUCH PRODUCTS AND EXCEPT AS STATED IN THE WARRANTIES, STACO SHALL NOT BE LIABLE FOR ANY DEFECT IN, OR BREACH OF, ANY CONTRACT RELATING TO, THE QUALITY OF, OR PERFORMANCE OF, THE UPS SYSTEMS PARTS OR BATTERIES UNDER ANY THEORY OF LAW INCLUDING, WITHOUT LIMITATION, CONTRACT, NEGLIGENCE, STRICT LIABILITY OR MISREPRESENTATION.

CONSULT FACTORY FOR DETAILS ON FACTORY START-UP, PREVENTATIVE MAINTENANCE PROGRAMS AND EXTENDED WARRANTIES.